



## **Continuing Education Information:** *Strategies for Effective Veteran Hiring*

### **Course Description**

“Strategies for Veteran Hiring” is designed for employers and human resources professionals who are reviewing resumes and interviewing veterans. It explains how values from their service translate to corporate core values, why they stand out from other candidates, and information regarding different military departments and ranks and how they can correlate to civilian jobs. This course will also help employers translate Veteran resumes into employee requirements, and employers will learn about different assessment tools to evaluate new employees. The goal of this course is to provide insight into what makes Veterans worth hiring and how to better understand their resumes.

### **Subject Areas**

Military Cultural Competency, Hiring, Veterans, Employment

### **Format**

Web-Based Training, Self-Study (Online)

### **Credit**

1 Credit hour for General HR

### **Course Cost**

The course is free to take; however, there will be an administrative certificate processing fee.

## Program Release Date

January 1, 2020 - December 31, 2020

## Instructor Biography

Professional experience and education for each of our trainers is located on the PsychArmor Learning Management System online. Please visit <https://psycharmor.org/trainers/> for more information.

## Place

PsychArmor Learning Management System Online

## Target Audience

This course is intended for social workers, psychologists, marriage and family therapists, counselors and other mental health professionals working with Service members and Veterans.

## Course Level

Beginner

## Outcomes/Objectives

Following completion of this educational activity, learners should be able to:

1. Identify military equivalent terms that translate to civilian jobs.
2. Write the three questions to explore when interviewing military Veterans.
3. Describe three effective assessment tools that hiring managers can use to identify Veteran's strengths contractors.

## Registration/Participation in Activity Procedures

1. Length of course: 1 hour
2. Review program schedule
3. Register for course on PsychArmor's learning management system
4. Attend and participate in 100% of program activity and evaluation

## Statement of Participation

A certificate of completion will be awarded to participants and accreditation records will be on file at PsychArmor. In order to receive a certificate of completion from PsychArmor, you must register in PsychArmor's learning management system, attend 100% of the program, complete the quiz, and the evaluation. To inquire about CEs contact [support@psycharmor.org](mailto:support@psycharmor.org) and provide your name, email, and license number.

## Report Training

It is the program participant's responsibility to ensure that this training is documented in the appropriate location according to their locally prescribed process.

## Program Schedule

- 13 Minutes: Why Hire Veterans
- 11 Minutes: Assessment Tools
- 11 Minutes: Resume Review and Phone Interview
- 15-minute closing remarks quiz/post-survey

## Instructor Credentials

**Gerry Borja**  
Veteran Transition Program Manager  
Oracle

## Accommodations/Grievance

View PsychArmor's Disclosure Statement, Grievance Policy & Accommodations [here](#) or contact [support@psycharmor.org](mailto:support@psycharmor.org)

## Accreditations



The use of this seal is not an endorsement by the HR Certification Institute of the quality of the activity. It means that this activity has met the HR Certification Institute's criteria to be pre-approved for recertification credit.



This activity has been approved for 1 HR (General) recertification credit hours toward California, GPHR, HRBP, HRMP, PHR, SPHR recertification through the HR Certification Institute. Please be sure to note the activity ID on your recertification application form. For more information about certification or recertification, please visit the HR Certification Institute website at [www.hrci.org](http://www.hrci.org)